

MATTHIAS MÜLLER
VORSITZENDER DES VORSTANDS

Fjármála- og efnahagsráðuneytið
Ab. BSB Fskj.
13. Nóv. 2015
Ml. 7.13
FJR 15110053

Mr. Bjarni Benediktsson
Minister of Finance and Economic Affairs
Arnarhvoli v/Lindargotu
101 Reykjavík
ICELAND

6th November 2015

Dear Mr. Benediktsson,

As you can take from the press, we discovered non-explicable CO2 values when determining the CO2 emissions for the type approvals of several vehicles. To our current knowledge approximately 800.000 vehicles of the Volkswagen Group are concerned by this.

To the extent CO2 values respectively fuel consumption are relevant for the taxation, this could affect taxes or other public charges already assessed or to be assessed. We would like to inform you and the taxing authorities which are subordinated to your ministry – also in the name of the Group companies Audi AG, SEAT S.A. and Skoda Auto a.s. – that this could also be the case in your country.

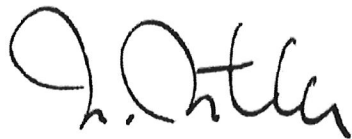
For the time being, due to the complexity of the subject, it is not possible to reliably evaluate the discrepancies of the CO2 values. Volkswagen intends to correctly classify the CO2 values of the relevant vehicles of the Volkswagen Group as soon as possible. Volkswagen therefore has already been in communication with the competent regulatory authorities. It is certain already now that the safety of the vehicles is not negatively affected.

Volkswagen will inform the tax authorities in all relevant countries about the new CO2 values as soon as they are available. The Volkswagen Group guarantees that potential additional taxes will be settled by Volkswagen Group. We would be grateful if also you would be willing to allow – if necessary through legal or administrative measures – that the competent tax authorities do not impose any potential additional public charges to our customers but rather to Volkswagen directly.

For our customers we will set up a multilingual Customer Care Centre within the next days which will be available 24 hours a day for all enquiries connected to the discovered value deviations.

Please accept my sincere apologies for the situation we are causing for you with this unpleasant matter. I exclusively write to you in the interest of our customers in your country.

Yours sincerely,

A handwritten signature in black ink, appearing to read "J. Otter". The signature is written in a cursive style with a large initial "J" and a long, sweeping underline.